

Links to Assistance Providers

SBTAP is in the unique position to address environmental issues by being able to provide a buffer between business and the regulatory agency to ensure our recommendations are proper and appropriate. In addition, the SBTAP, through a partnership with the NH Occupational Health and Safety Consultation Service and the NH Pollution Prevention Program, can offer complete environmental, health and safety support to your business.

Small Business Technical Assistance Program Contact Information

Rudy Cartier
Small Business Ombudsman
Concord, NH
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Gorham, NH
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www.des.nh.gov/SBTAP
Confidential Toll-Free Hotline:
1-800-837-0656



N.H. Department of Environmental Services
Small Business Technical Assistance Program
PO Box 95
Concord, NH 03302-0095



Environmental Compliance Assistance for New Hampshire Small Businesses



Are you overwhelmed by the various environmental rules and laws that regulate your business?

Our free environmental compliance assistance will help you maximize your efforts, and create a healthier environment for your workers, your clients and your state.

Our mission is to encourage small businesses to operate in a manner that is environmentally compliant, yet economically effective.

Free and Confidential

We understand that small businesses are often under tremendous pressure to reduce costs in order to stay competitive and SBTAP can help. SBTAP can provide free, confidential technical and financial assistance, conduct on-site assessments, consultations, and provide general engineering assistance. Benefits include links to other business assistance programs, technical and financial resources. In addition, limited amnesty for past violations can be provided for business owners who proactively seek assistance. SBTAP works as an advocate for small businesses and provides practical, cost effective technical assistance to encourage compliance with environmental regulations, which benefits all of us.



SBTAP Services and Benefits

All SBTAP services are completely confidential by state statute, and include:

- Small business ombudsman
- Outreach and education
- Regulatory guidance
- General engineering assistance
- Direct contact with environmental officials
- Environmental compliance assistance and plans
- Free compliance inspections and regulatory information
- Links to other business assistance programs and contacts
- Permitting assistance and process modifications
- Emission inventories

Which Companies Are Eligible?

Small businesses must meet these criteria to be eligible for SBTAP services:

- Have less than 100 employees
- Are independently owned
- Are not a major source of air pollution
- Emit less than 50 tons of any one air pollutant
- Emit less than 75 tons of all air pollutants
- Are not dominant in their field

Examples of Small Businesses That Can Benefit from SBTAP

- Appliance repair shops
- Automobile repair shops
- Asphalt manufacturers
- Bakeries
- Building cleaning and maintenance firms
- Car washes
- Construction firms and contractors
- Dentists and doctors offices
- Distilleries
- Dry cleaners
- Leather manufacturers
- Metal fabricating and machine shops
- Painting contractors
- Print shops



Small Business Advocate/Ombudsman

The Small Business Advocate/Ombudsman represents the interests of small businesses in legislative and regulatory development and provides proactive services to business owners, to avoid penalties and fines for non-compliance, delays in permit issuance, purchasing non-compliant equipment, and unnecessary expense due to regulatory uncertainty. In addition, the Ombudsman facilitates the resolution of complaints and disagreements between business owners and DES in a mutually beneficial manner.